

Purpose

Use this procedure to set Adobe Reader PDFs to display in the browser. This solution is offered to clients who are experiencing difficulties opening the Adobe interactive form in *OSRconnect*. The interactive form requires Adobe Reader to display PDFs in the web browser.

Prerequisites

A computer with Adobe Reader (version 9 or higher) installed

Helpful Hints

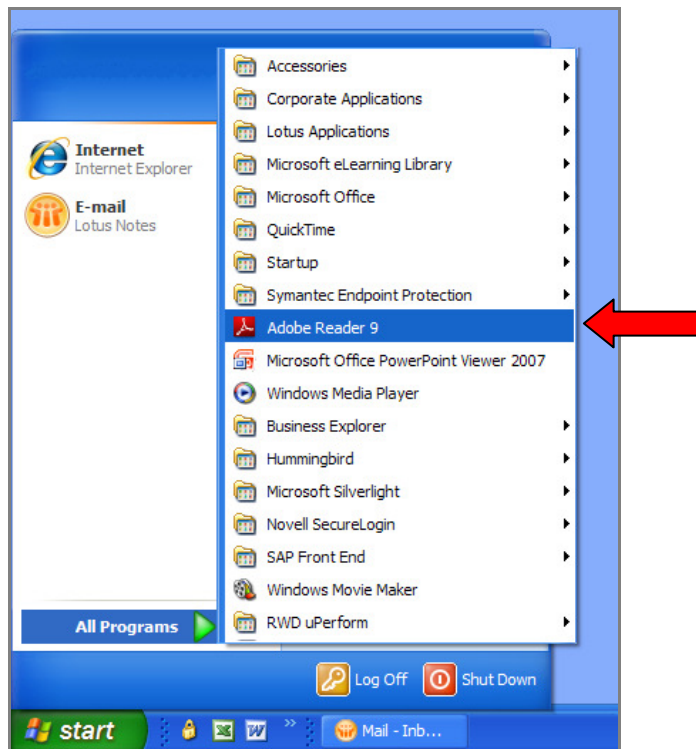
- *OSRconnect's* Adobe interactive forms may not operate correctly on computers that have both the Adobe Reader and Adobe Acrobat or Adobe Acrobat Professional software installed. It is highly recommended that you access *OSRconnect* from a PC that has only the Adobe Reader software installed.
- It is recommended that you close all web browser sessions before starting this procedure.

Disclaimer

We do not provide support for any Adobe Reader installation issues, or issues concerning web browser settings. We suggest you consult with your IT administrator before making any changes to your system or settings.

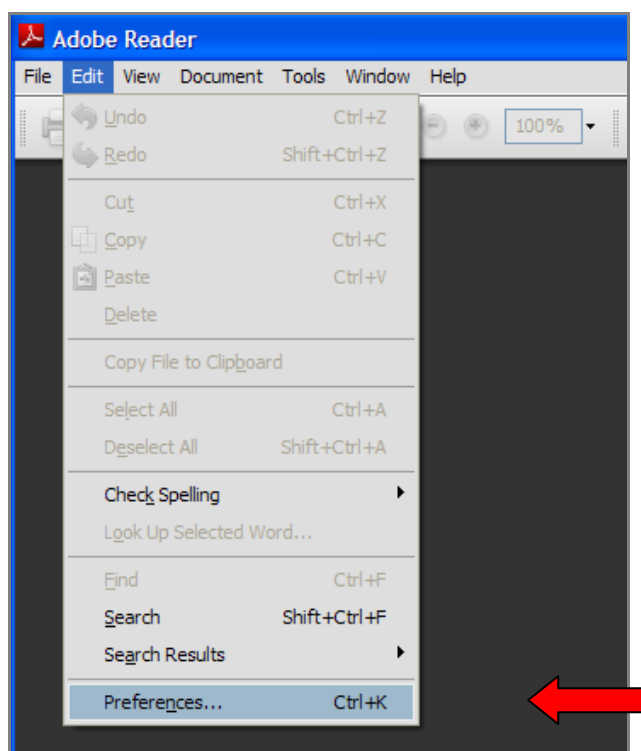
Procedure

Start the process by opening **Adobe Reader** from your desktop or start-bar menu:

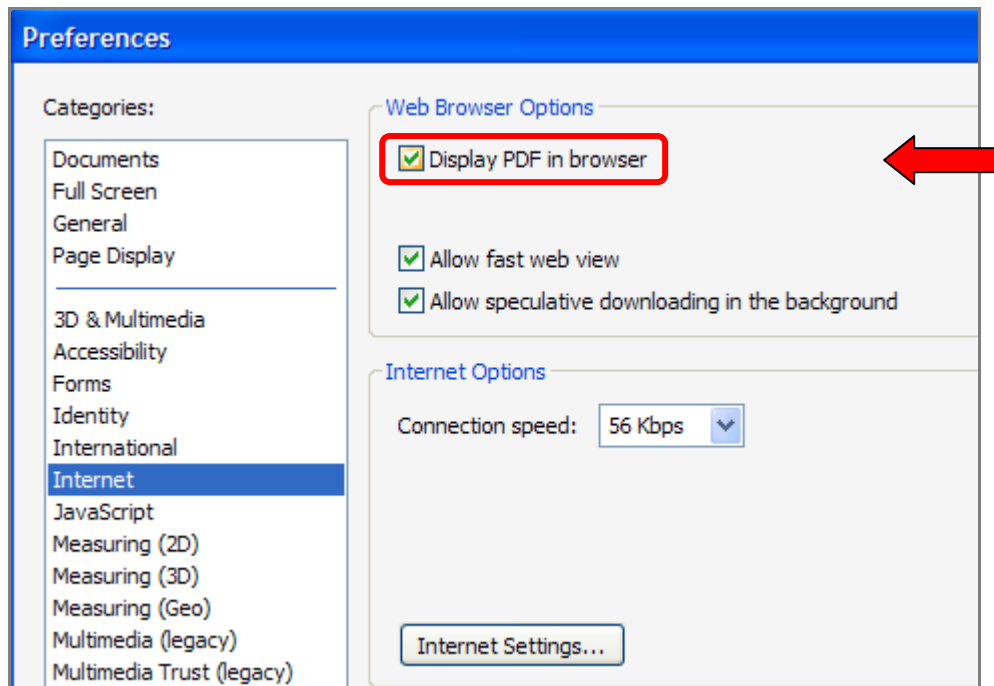


Adobe Reader opens.

1. Click **Edit** and select **Preferences** from the menu:

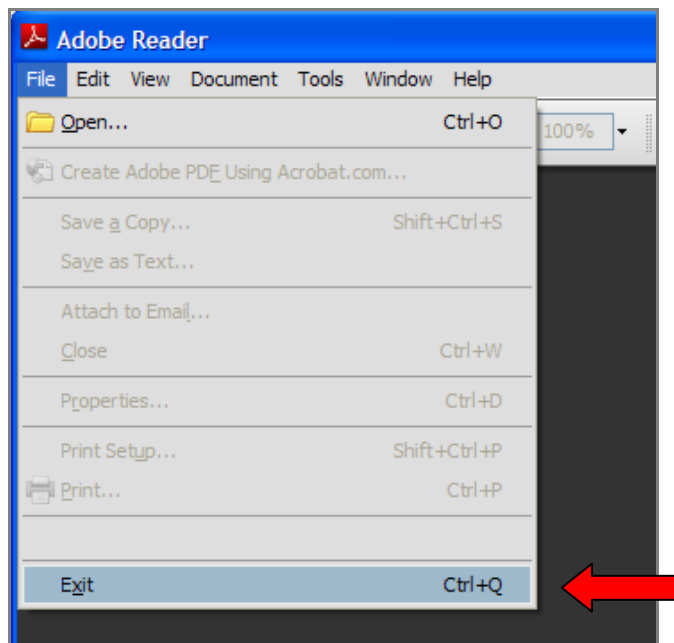


2. Select **Internet** from the **Categories** and tick the checkbox to **Display PDF in browser**:



3. Click **OK** to close the **Preferences** window.

4. Close Adobe Reader by clicking **File** and selecting **Exit** from the menu:



5. Re-open your web browser and continue using *OSRconnect*.

6. End of process.